



INTEGRATED MANAGEMENT SYSTEM POLICY

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MARIO LEVI GROUP pays a great deal of attention to the pursuit of expected results in terms of quality of the products and services provided, in line with the strategic guidelines of its business.

MARIO LEVI GROUP believes that these elements are key for the effective and efficient delivery of its products and services, as well as in the fulfilment of the prescriptive and managerial aspects, which are fundamental in achieving the operational excellence pursued by the organisation and its continual improvement. This is in full compliance with the applicable mandatory and sector regulations, contracts with customers and the voluntary requirements, the context of the organisation and its strategic guidelines, in full compliance with the logic of corporate governance.

In this regard, MARIO LEVI GROUP has established an Integrated Management System ('System') for Quality and Environment, which is in line with international reference standards, IATF 16949:2016, EN 9100:2018, ISO 9001:2015 and ISO 14001:2015.

The policy formalises this impetus by the management as a strong message of leadership in indicating the following principles to be pursued.

Principles addressed to the customer/market:

- ✓ Guaranteeing customer satisfaction as a priority to maintain their loyalty and continuity over time.
- ✓ Paying the utmost care to customer demands, collaborating in solving technical problems and interacting, where possible, to help them achieve their objectives.
- ✓ Committing to disseminating an image of qualitative excellence and a drive towards environmental protection to the outside as a factor in the strategic promotion of the company.

Principles addressed to the internal organisation:

- ✓ Continuing to promote a culture of continuous improvement in all activities, in all headquarters, and at all levels.
- ✓ Committing to pollution prevention including any additional specific commitments that are relevant to the context of the organisation, which MARIO LEVI GROUP considers appropriate.
- ✓ Meeting all compliance requirements.
- ✓ Improving business processes to reduce non-quality costs and augmenting environmental performance.
- ✓ Pursuing the objective of optimal personnel inclusion in company activities, while acknowledging the range of individual aptitudes, and enhancing the competencies and potential of individuals, and fostering their achievement and professional growth.



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- ✓ Raising awareness and training personnel in the requirements of the system, the corporate code of conduct, the anti-corruption policy and the policy on reporting misconduct (as expressed in the corporate regulations).

In particular, the main objectives that MARIO LEVI GROUP has set itself are:

1. Meeting customer expectations and implementing improvement plans where there are any shortcomings in the organisation, or the possibility of a better interpretation of customer requirements.
2. Consolidating the company's position in its business sectors.
3. Promoting activities that have the goal of acquiring new markets.
4. Promoting opportunities for cooperation and synergy with partner companies in the sector.
5. Improving the level of quality in its products via an optimisation of company processes and continual monitoring of suppliers.
6. Increasing its competitiveness.
7. Pursuing the motivation and professional improvement of the organisation's employees.
8. Continually optimising its production processes via improvement plans.
9. Reducing non-quality costs.
10. Improving its environmental performance.
11. Ensuring focus on environmental protection, including the prevention of pollution.

MARIO LEVI GROUP is committed to pursuing the objectives of this policy with a suitable expenditure of resources and means in order to meet the organization's ability to create value and ensure focus on environmental issues.

This policy of inclusion is communicated and distributed to all stakeholders, with particular focus on MARIO LEVI GROUP personnel to corroborate a wide-ranging process of continual improvement in company awareness.

The policy is periodically reviewed and updated, if required, to ensure continual satisfaction of stakeholder needs and the suitability over time of the principles expressed to the goals, context, and strategic guidelines of MARIO LEVI GROUP.

Turin, 01/10/19

The Management